

## Filing a Complaint for Short Term Rental

Since the Director of Planning for Monterey County has issued a document indicating that Short Term Rentals are not permitted in the Coastal Zone it is no longer ambiguous.

If someone is concerned with this activity occurring in their neighborhood then there is a procedure to contact The Monterey County Planning Department and make a formal complaint. These complaints are confidential. It is suggested that prior to making a formal complaint, the individual engaged in this unpermitted activity be contacted and asked to stop.

If someone chooses to make a formal complaint, they can request a complaint form from the Planning Department. Complaint form may be completed online.

Go online and enter a search for Monterey County Code Enforcement. Click on Filing a Complaint. This will bring up a discussion about the process. The third paragraph has a Complaint forms portion. Click on that and the Complaint Form comes up. That form can be printed then filled out and submitted either by mail or fax. That form can also be filed online. The County has stated that once these complaints are made a file is opened and follow up will occur. County Enforcement staff is limited so some time may go by before any contact is made. The County cannot take action unless a formal complaint is made. Anonymous complaints will not be investigated.